

Freedom of Information Act 2000 disclosure log entry

Reference

20-21178

Date sent

29/01/21

Subject

IMT Dept Ops Arrangements

Details of enquiry

Under the terms of the Freedom of Information Act (2000) I would like to request some information from the NHS.

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT		
CCIO		
Head of Digital		
IT Operations Manager		
IT Strategy Manager		
CFO or Director of Finance		
Director of Transformation		

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources					
Finance					
EMR/EHR/EPR					
Any Social Care Systems					
Contact Centre					
Email and Collaboration					

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows		
Apple Mac		
Chrome Devices		
Android Phones		
Apple iPhones		
Apple iPads		

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.		
Details of any Business Process Outsource arrangement for technology		
Who provides your data centre?		
What Software as a Service packages do you use?		
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?		

Response Sent

Your request for information has been handled under the Freedom of Information Act.

Please see below our response.

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Jon Rex (Director of IM&T)	IMTManagementteam@taviport.nhs.uk
CCIO	Myooran Canagaratnam	IMTManagementteam@taviport.nhs.uk
Head of Digital	Jon Rex	IMTManagementteam@taviport.nhs.uk
IT Operations Manager	Muhammad Akram (Assistant Director IM&T)	IMTManagementteam@taviport.nhs.uk

IT Strategy Manager	Jon Rex	IMTManagementteam@tavi-port.nhs.uk
CFO or Director of Finance	Terry Noys	TNoys@tavi-port.nhs.uk
Director of Transformation	N/A	

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	Electronic Staff Record (ESR)	NHS Business Services Authority	N/A	N/A	N/A
Finance	SBS	NHS Shared Business Services	N/A	N/A	N/A
EMR/EHR/EPR	Carenotes	Advanced		April 2024	
Any Social Care Systems	N/A				
Contact Centre	N/A				
Email and Collaboration	Microsoft O365			May 2021	

With regard to the remainder of the information requested, we can confirm that the Trust holds this information. However, we are withholding this information under s.31(a) of the FOIA: *Law Enforcement: the prevention or detection of crime*. S.31(a) is a qualified exemption that requires the authority to carry out the public interest test. We have carried out the public interest test and have set out below the public interest arguments which we have considered:

Arguments in favour of disclosure:

- Promoting accountability and transparency on how public funds are utilised and spent

Arguments in favour of maintaining the exemption:

- The Trust has a duty to ensure that its information assets, systems and equipment are kept secure
- Disclosure of the requested information could facilitate criminal activity, especially when combined with other information already in the public domain or which could be gleaned from other sources, including any information that the Trust has previously provided or may be forced to disclose in the future.
- Disclosure of the requested information could, therefore, increase vulnerability to theft or malicious attack, including the corruption, loss or non-availability of data, systems or equipment, which would impact on the Trust's ability to provide essential services
- These vulnerabilities could extend to suppliers on whose services the Trust relies.

We have concluded that, on balance, the public interest in maintaining the above exemption outweighs the public interest in disclosure.