

## Freedom of Information Act 2000 disclosure log entry

### Reference

17-18304

### Date sent

12/02/2017

### Subject

Waiting Times for Gender Identity Services

### Details of enquiry

Please could I get the waiting times for your gender identity clinic.

1. I would like this for the past three financial years if possible.
2. I would like the percentage of patients seen within 18 weeks, the average wait for patients to be seen for their first treatment session (both as mean and median), and the longest a patient has had to wait in each year to start treatment.
3. If I could also get the longest somebody is currently waiting to start treatment too, that would be useful.
4. And if you serve both adults and children, if I could get the figures broken down by adult/children that would be useful.

### Response Sent

#### **Gender Identity Clinic (GIC) Waiting Times**

#### **Fiscal Year to date (April 2017 to January 2018)**

1. Percentage of patients seen within 18 week for a first appointment (assessment)  
5.5% (54) patients out of 1021 seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)
2. Average waiting time Year to Date **(April 2017 to January 2018)**  
53 Weeks (Mean) 51 Weeks (Median).  
This includes all patients who have attended a first appointment.
3. The longest somebody is currently waiting to start treatment **(April 2017 to January 2018)**  
29 months.

Reason for delay: This particular patient had difficulty engaging and it took a very long time to gather the information the clinic needs to screen the patient's referral and offer an appointment.

## Gender Identity Development Service (GIDS)

### Waiting Times 2015/16 to 2017/18 YTD

1. Percentage of patients seen within 18 week for a first appointment (assessment)
  - 2015/16 **64.6% (481) patients out of 745** seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)
  - 2016/17 **18.4% (225) patients out of 1222** seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)
  - 2017/18 YTD **21.5% (188) patients out of 875** seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)
2. Average waiting time Year to Date (**April 2017 to January 2018**)
  - 2015/16 16 Weeks (Mean) 17 Weeks (Median)
  - 2016/17 28 Weeks (Mean) 32 Weeks (Median)
  - 2017/18 YTD 30 Weeks (Mean) 33 Weeks (Median)

This includes all patients who have attended a first appointment.
3. The longest somebody is currently waiting to start treatment (**April 2017 to January 2018**)
  - 14 months