Freedom of Information Act 2000 disclosure log entry

Reference

17-18016

Date sent

19/04/2017

Subject

Patient administration systems and Interfaces

Details of enquiry

1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?

2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.

3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?

4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?

Response Sent

1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?
   CareNotes by Advanced Healthcare

2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.
   No

3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?
   None at present.

4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?
   Data warehouse is built and managed in-house, and is refreshed nightly with new data.