Freedom of Information Act 2000 disclosure log entry

Reference

17-18016

Date sent

18/04/2017

Subject

IT Infrastructure and Software

Details of enquiry

1)   Do you use an electronic health record (EHR) for your mental health services?

   a.   If so, which EHR is it and who is the provider?

   b.   What is the backend stack used by this EHR?

   c.   If not, do you have a written strategy and a timeline to introduce an EHR and where can this strategy be accessed?

   2)   If you have an EHR, does it have API's for third party integration? What are the processes for this integration in your organisation.

   3)   Do you have a formal software procurement policy?

   a.   If so, could you please send it to me or provide online links to it?

   b.   Do you have formalised process for considering pitches for software solutions? If so, what is it?

   c.   Do you have a preferred marketplace/s? If so, which one/s

   d.   Would you consider mental health clinical productivity innovations from UK based micro, small and medium-sized enterprises?

   4)   Do you have an innovation fund? If so, what is the application process and eligibility criteria?

5) Do you have a Chief Clinical Information Officer/Clinical lead for information technology or equivalent post?

    a. Who currently holds the post?

    b. Up to what level do they have budgetary discretion if any?

6) Do you use any artificial intelligence or machine learning in your mental health service provision?

    a. If so, what is it and who is the provider.

7) Would you consider using third party tools deployed in secure cloud services that can interface with your EHR?

    a. If so, do you have a policy or specification of which cloud services you permit?

    b. Do you have a governance policy for this and could you send it to me

Response Sent

1. Do you use an electronic health record (EHR) for your mental health services?
Yes

    a. If so, which EHR is it and who is the provider?
CareNotes, Advanced Healthcare

    b. What is the backend stack used by this EHR?
Fully hosted and so not understood by the Trust

    c. If not, do you have a written strategy and a timeline to introduce an EHR and where can this strategy be accessed?
N/A

2. If you have an EHR, does it have API's for third party integration? What are the processes for this integration in your organisation.
Yes – though of limited requirement for the Trust at the moment as we have a single clinical system and few immediate external integration requirements

3. Do you have a formal software procurement policy?
Trust standing financial instructions complaint with PCR15

    a. If so, could you please send it to me or provide online links to it?
As above

b.   Do you have formalised process for considering pitches for software solutions? If so, what is it?
None – and none invited.

c.   Do you have a preferred marketplace/s? If so, which one/s
Existing Crown Commercial Services frameworks

d.   Would you consider mental health clinical productivity innovations from UK based micro, small and medium-sized enterprises?
Not a requirement for the Trust as it stands

4.   Do you have an innovation fund? If so, what is the application process and eligibility criteria.
No

5.   Do you have a Chief Clinical Information Officer/Clinical lead for information technology or equivalent post?
Yes

   a.   Who currently holds the post?
The CCIO is Dr. Myooran Canagaratnam

   b.   Up to what level do they have budgetary discretion if any?
None – all budgets are held by the Director of Technology and Transformation

6.   Do you use any artificial intelligence or machine learning in your mental health service provision?
No

   a.   If so, what is it and who is the provider.
N/A

7.   Would you consider using third party tools deployed in secure cloud services that can interface with your EHR?
Yes

   a.   If so, do you have a policy or specification of which cloud services you permit?
Reviewed on a case by case basis but must be compliant with IG Toolkit, DPA and must be hosted within the EEA

   b.   Do you have a governance policy for this and could you send it to me?
None explicit - reviewed on a case by case basis