

Freedom of Information Act 2000 disclosure log entry

Reference

16-17369

Date sent

23/03/2017

Subject

Rectification of medical inaccuracies

Details of enquiry

1. On how many occasions have patients made the trust aware of factual inaccuracies (rather than 'differences of opinion') in their medical records, originally documented by trust staff, broken down by year each financial year from 2010-11 to 2016-17.
2. On how many occasions has the trust deleted proven factual inaccuracies (rather than 'differences of opinion'), in patients' medical records, broken down by year each year from 2010-11 to 2016-17?

Response Sent

We do not routinely collect this data.

Inspection of our formal complaints records reveals that:

- In 2015/16 one formal complaint was received, relating to incorrect patient data. The complaint was upheld
- In 2016/17 one formal complaint was received, relating to incorrect patient data. The complaint was upheld
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There is no other data available on deletions and/or corrections to patient records.