

## Freedom of Information Act 2000 disclosure log entry

### Reference

16-17364

### Date sent

17/03/2017

### Subject

Complaints stats 2014-2017

### Details of enquiry

1. Number of complaints received by GIDS by year:
  - a. 2014
  - b. 2015
  - c. 2016
  - d. 2017 - (year to date)
  
2. Number of complaints where a response was received by the complainant within your guidelines of 25 working days
  - a. 2014
  - b. 2015
  - c. 2016
  - d. 2017 - (year to date)

### Response Sent

Year	Number of GIDS Complaints	Number Responded to Late
2016/17	17	9
2015/16	2	1
2014/15	4	0
2013/14	2	0